

U.S. Consulate General St. Petersburg, Russia
MESSAGE FOR U.S. CITIZENS
Consular Outreach to Kaliningrad
February 04, 2015

A representative from the U.S. Consulate General in St. Petersburg, Russia will be traveling to Kaliningrad on February 26-27, 2015. During the visit, the Consular Officer will meet with interested members of the American community in the lobby of the hotel "HelioPark Kaiserhof" (Ulitsa Oktyabrskaya 6A) on Friday, February 27, 2015, from 9:00 am to 11:00 am. All American citizens and family members are welcome.

Please contact us directly if you plan to seek services, so that we can plan accordingly. If these hours are not convenient, but you still would like to speak with the Consular Officer, you may contact the American Citizen Services unit at the Consulate at 812-331-2600 or stpetersburgACS@state.gov to find an alternative time that might work.

The following types of American citizen services will be provided:

- accepting applications for Consular Reports of Birth Abroad for U.S. citizens;
- conducting notarial services; and
- taking applications for replacement/new passports. This is an especially good opportunity to renew passports of minors as a child must normally come to St. Petersburg to be seen by a Consular Officer).

There will be NO visa services provided.

Please check our American Citizen Services [webpage](#) to determine fees/additional paperwork for each service. For instance, to renew a child's passport, we need to have both parents sign the application in the Consular Officer's presence, and we need to see the original or certified copy of the child's birth certificate.

The Consular Officer can accept applicable fees **by credit card only** (VISA, Mastercard, American Express, Discover). Please note that we will not be able to accept applications without the associated fee.

We strongly recommend that U.S. citizens traveling to or residing in Russia enroll in the Department of State's Smart Traveler Enrollment Program (STEP) at <https://step.state.gov/step>. STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate.

Regularly monitor the State Department's website at <http://travel.state.gov>, where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the Country Specific Information for Russia at http://travel.state.gov/travel/cis_pa_tw/cis/cis_4965.html. For additional information, refer to "A Safe Trip Abroad" on the State Department's website.

Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free from within the United States and Canada, or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on Twitter at <https://mobile.twitter.com/travelgov> and Facebook at <https://www.facebook.com/travelgov>, and download our free Smart Traveler iPhone App at <https://itunes.apple.com/us/app/smart-traveler/id442693988?mt=8> to have travel information at your fingertips.

The U.S. Consulate in St. Petersburg is located at 15 Furshatskaya Street and is open 9:00 am – 17:30 pm, telephone 7- 812- 331-2600. Appointments are required for all non-emergency services. The American Citizen Services Unit at the Consulate General assists U.S. citizens in northwest Russia. We can help you with passport

issuance and renewal, voter assistance, notariats, and registering a child born abroad. We also provide emergency services for U.S. citizens in case of a disaster or in case of illness, arrest, death or destitution while in northwest Russia. You may obtain additional information, and make appointments online, at our website: <http://stpetersburg.usconsulate.gov/>. You may contact our American Citizen Services Unit by e-mail at StPetersburgACS@state.gov, by fax at 7-812-331-2646 or by telephone at 7- 812- 331-2600. If you have an emergency after normal business hours, please call our telephone number and you will be given instruction on how to contact the Consulate Duty Officer.